

General terms and conditions for “Escape room” participation

1. The following terms and conditions described in this document regulate the exploitation of the “Escape room” (referred below as “the game”), organized by “TOURIST MANAGEMENT LTD”, VAT 202369208, head office Sofia , 30 Inako Sakuzov St, represented by manager of the company Maria Govedareva (referred as “the Organizer”).
2. The game is conducted in specially designed for the purpose rooms for and the following terms and conditions must be followed.
3. Every participant is obliged to follow strictly the rules while playing the game for their own safety and the safe exploitation of the Game rooms.
4. The organizer of the Game does not take any responsibility for incidents of any kind, due to neglecting the general rules, described in this document or in case of bringing and using items which can cause damage to the other participants or to the equipment itself.
5. Children from 4 up to 12 years old will be allowed to participate in the Game only accompanied by adult. Participants over 12 years are allowed to participate in the game individually.
6. Due to Game specification pregnant women are not allowed to participate, also people with the following health issues: cardiovascular problems, hypertonic or/and claustrophobia - are also advised not to take part in the game. The organizer of the game does not take any responsibility for incidents with participants who take part in the game although their medical condition.
7. The game session can last for **one astronomical hour** (60 minutes). One game session can be attended from 2 up to 6 people at maximum. The participants cannot extend the time limit at any case.
8. If any of the participants experience medical problems or other issues during the game and are not able to continue, he/she should be accompanied by one or more of the other participants. In this case cancelation of the game is not strictly required – if the rest of the participants would like, they can resume the game. In case of an incident or a serious medical condition, a representative of the Organizer can make a decision under specific circumstances to cancel the game.
9. If the players cannot participate in the Game at the reserved date and hour they are obliged to inform the Organizer by phone or email at least 24 hours in advance. If the participants do not show in time or are late (15 minutes from the start of the reserved hour) and have not informed the organizer the game session will be canceled.

The participants have to register for the game session at least 15 min before the reserved hour for the day.

10. The participants of the game are required to use the equipment in the game room with caution and care, without any intention of causing damage. The organizer of the game has all the rights to claim damages from the participants, who have caused visible damage to the equipment in the room

intentionally or due to not obeying the rules of the game. In case of a participant who is not following the rules of the game or not following the instructions given by the representative team, the organizer of the game has the right to interrupt the game. In this case, the organizer is not obliged to compensate the particular group in any other way.

11. The organizer of the game guarantees, that all of the equipment at the premises of the game room are fully insured in case of natural disaster or incidents.

12. The following actions are strictly prohibited at the area of the game:

1. Any kind of activity which can lead to illegal spread of the Game Private Rights - taking photos inside the game construction, sound records, and videos by using portable cameras, mobile phones, portable laptops and any tools of this kind are strictly prohibited from use during the course of the game. The organizer of the room keeps all the rights to request image rights and to request a prohibition of publishing the materials in the Internet, social networks or any kind of sharing methods

2. importation of items, which can cause damage to the property of the gaming room, also importation, possession and consumption of alcoholic beverages, narcotics or any kind of psychotropic substances;

3. Participation of people who have used any kind of psychotropic substances or alcohol

4. Participation of people with very low level of personal hygiene

5. Participation of people who show sign of aggression, tendencies of causing damage or can initiate other participants to cause damage to the property

13. Any kind of information about the Game is a trade secret, which cannot be shared or used outside of the game room in any aspect. The information received during the course of the game shall remain confidential.

14. Copying, distribution, public display or creating other games that could be considered as derivatives of the game are prohibited. The organizer of the game retains all rights to take legal action against any person who has committed an infringement of intellectual property rights.

15. It is prohibited for any person, directly or indirectly, for his own benefit or the benefit of another person, company or corporation, or any other company, other than the organizer of the game, to develop activities that directly or indirectly involves the conduct of the game, and that compete with the activities of the organizers of the game, within two years of acquaintance with these general terms and conditions. In violation of the prohibition of competition by the participant for that period, the Organizer is entitled to claim compensation under the general procedure.

16. Taking part in the game without signing a written declaration of terms and conditions of the game is prohibited.

17. The organizer of the game holds his right to change the terms and conditions of the game at any time.